



Residential Technician

Job Description

Works independently and with other team members to install equipment and program systems at all phases of Residential AV projects. This position requires an advanced understanding of Residential AV systems, equipment and commissioning projects. Responsible for directing Technicians and Technician Assistants on project sites; possesses a willingness to provide hands-on training and guidance to Technicians and Technician Assistants as needed.

Job Responsibilities

- Provides Project Manager with daily project status updates
- Maintains Project documentation on a daily basis
- Site walkthroughs with Project Management, Sales and Clients
- Completes quality control checks using Job Form
- Completes complex, multi-room AV installs, setup and calibration
- Control system and theater room installations
- Satellite/Cable systems setup
- Advanced troubleshooting of simple and complex systems
- Advanced networking/data system installs, set up and deployment
- Programs automation, lighting, shading, surveillance and security systems
- Designs, populates and wires full-sized equipment racks
- Coaches and trains Technicians and Technician Assistants
- Completes Fusion required training and certifications; maintains certification levels for all position requirements
- Adheres and maintains Fusion quality standards

Job Requirements

- Minimum 3 years AV field experience
- High school diploma or GED
- Strong verbal and written communication skills
- Ability to work under pressure
- Detail-oriented and organized; multi-tasker
- Self-motivated, task driven, and able to apply "best practices" theory
- Strong problem-solving skills; creates in the field solutions
- Ability to work 4/10 schedule
- Ability to work overtime as needed
- Ability to travel overnight for training and installations as needed
- Maintains valid drivers license and satisfactory driving record
- Clean background check



- Proficiency using hand and power tools
- Ability to lift and carry up to 50 lbs.
- Ability to work on ladders, lifts and at high elevations

What Sets Fusion Apart?

Join a team that challenges one another to be better...every day! In an ever-changing industry, our team continuously refines its skills to stay at the top of the A/V game. In addition to defined career paths and opportunity for advancement, Fusion encourages work-life balance and offers the following benefits:

- Training program
- Health Insurance with Health Savings Account option
- Vision Insurance
- Dental Insurance
- Life Insurance
- PTO
- Company Holidays
- Simple IRA plan with company match
- Team Days

Disclaimer

The above statements are intended to describe the general nature and level of work being performed by individuals assigned to this classification. They are not to be constructed, as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed.