



Senior Commercial Technician

Job Description

Works independently and with other team members to install equipment, program systems and lead Commercial AV projects. This position has authority level knowledge of Commercial AV systems, equipment and commissioning projects. May be responsible for leading, training and mentoring less experienced Technicians.

Job Responsibilities

- Provides Project Manager with daily project status updates
- Maintains Project documentation on a daily basis
- Site walkthroughs with Project Management, Sales and Clients
- Completes quality control checks using Job Form
- Employs project management principles to successfully execute AV projects on-time and within budget.
- Exhibits professionalism and provides excellent customer service
- Acts as a resource for Commercial AV technical knowledge
- Completes complex, multi-room AV installs, setup and calibration
- Control system and conference room installations
- Access control and surveillance systems set up and installation
- Advanced troubleshooting of simple and complex systems
- Advanced networking/data system installs, set up and deployment
- Programs automation, lighting, and shading systems
- Designs, populates and wires full-sized equipment racks
- Leads, trains and mentors less experienced Technicians
- Completes Fusion required training and certifications; maintain certification levels for all position requirements
- Adheres and maintains Fusion quality standards

Job Requirements

- PCNA Certification (*or comparable*)
- Avixa CTS Certification; CTS-I certification preferred
- Crestron P-101 completion
- Demonstrated working knowledge of integrating access control systems
- Demonstrated working knowledge of Biamp TesiraForte
- Strong verbal and written communication skills
- Ability to meet deadlines
- Detail-oriented and organized; multi-tasker
- Self-motivated, task driven, and able to apply “best practices” theory



- Strong problem-solving skills; creates in the field solutions
- Ability to work 4/10 schedule
- Ability to work overtime as needed
- Ability to travel overnight for training and installations as needed
- Maintains valid drivers license and satisfactory driving record
- Clean background check
- Minimum 5 years AV field experience
- High school diploma or GED
- Proficiency using hand and power tools
- Ability to lift and carry up to 50 lbs.
- Ability to work on ladders, lifts and at high elevations

What Sets Fusion Apart?

Join a team that challenges one another to be better...every day! In an ever-changing industry, our team continuously refines its skills to stay at the top of the A/V game. In addition to defined career paths and opportunity for advancement, Fusion encourages work-life balance and offers the following benefits:

- Training program
- Health Insurance with Health Savings Account option
- Vision Insurance
- Dental Insurance
- Life Insurance
- PTO
- Company Holidays
- Simple IRA plan with company match
- Team Days

Disclaimer

The above statements are intended to describe the general nature and level of work being performed by individuals assigned to this classification. They are not to be constructed, as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed.