



## Senior Residential Technician

### Job Description

Works independently and with other team members to install equipment, program systems and lead Residential AV projects. This position has authority-level knowledge of Residential AV systems, equipment and commissioning projects. May be responsible for leading, training and mentoring less experienced Technicians.

### Job Responsibilities

- Provides Project Manager with daily project status updates
- Maintains Project documentation on a daily basis
- Site walkthroughs with Project Management, Sales and Clients
- Completes quality control checks using Job Form
- Employs project management principles to successfully execute AV projects on-time and within budget.
- Exhibits professionalism and provides excellent customer service
- Acts as a resource for Residential AV technical knowledge
- Completes complex, multi-room AV installs, setups and calibration
- Control system and theater room installations
- Satellite/Cable systems setup
- Advanced troubleshooting of simple and complex systems
- Advanced networking/data system installs, set up and deployment
- Program automation, lighting, shading, surveillance and security systems
- Design, populate and wire full-sized equipment racks
- Coaches, leads, trains and mentors less experienced Technicians
- Complete Fusion required training and certifications; maintain certification levels for all position requirements
- Adheres and maintains Fusion quality standards

### Job Requirements (*or Comparable Certifications*)

- Minimum 5 years AV field experience
- High school diploma or GED
- PCNA Certification (*or comparable*)
- Control4 Automation Programmer Certification
- Lutron RA3 Certification
- Excellent verbal and written communication skills
- Ability to meet deadlines
- Detail-oriented and organized; multi-tasker
- Self-motivated, task driven, and able to apply “best practices” theory



- Strong problem-solving skills; creates in the field solutions
- Ability to work 4/10 schedule
- Ability to work overtime as needed
- Ability to travel overnight for training and installations as needed
- Maintains valid drivers license and satisfactory driving record
- Clean background check
- Proficiency using hand and power tools
- Ability to lift and carry up to 50 lbs.
- Ability to work on ladders, lifts and at high elevations

### **What Sets Fusion Apart?**

Join a team that challenges one another to be better...every day! In an ever-changing industry, our team continuously refines its skills to stay at the top of the A/V game. In addition to defined career paths and opportunity for advancement, Fusion encourages work-life balance and offers the following benefits:

- Training program
- Health Insurance with Health Savings Account option
- Vision Insurance
- Dental Insurance
- Life Insurance
- PTO
- Company Holidays
- Simple IRA plan with company match
- Team Days

### **Disclaimer**

*The above statements are intended to describe the general nature and level of work being performed by individuals assigned to this classification. They are not to be constructed, as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed.*